

# MANITOBA HYDRO – WUSKWATIM GENERATING STATION

## KEY FACTS

- 900-person accommodation camp during maximum capacity
- Camp supported the construction of a \$1.4 billion 200-megawatt hydroelectric generating station
- Sodexo formed a partnership with the Nisichawayasihk Cree Nation (NCN)
- The camp is located in Northern Manitoba approx. 35 km southeast of Nelson House
- Sodexo has been onsite since the camp construction phase in 2006
- Phased camp construction and variable occupancy

## CLIENT CHALLENGES

- Creating camp access during the Road Construction phase
- Operating in severe weather
- Managing a Three phase camp (Road Camps, Main Construction Camp, Camp to Support Operations)
- Providing staff and infrastructure for 200 beds and then quickly ramping up to 900 beds
- Providing opportunities for the local aboriginal communities
- Accessing skilled local labour
- Ongoing logistics and inventory management for the remote location

## SODEXO'S SOLUTION

- A scalable comprehensive camp solution with scope over the entire camp lifecycle
- A partnership with the NCN; Aboriginal catering and housekeeping
- Self-performance model that includes safety and security services
- Progressive staffing, scheduling, recruiting and training programs
- Camp amenities & leisure activities including a licensed lounge
- An asset management program that addresses reclamation & remediation requirements
- Progressive purchasing and product inventory management program
- Comprehensive Service Level Agreement (SLA's)



## BENEFITS

- Aboriginal employment accounted for over 383,000 hours and \$9.2 million in salary
- NCN staff represented 81% of the workforce
- A 6-month Manager Training Program for high-potential NCN workers
- A customer satisfaction rate greater than 75%
- A single source of accountability for hard and soft facilities maintenance services across multiple trades, languages, and cultures
- Camp amenities and leisure activities that engaged onsite project workers
- Ongoing site remediation support
- Sodexo delivered the project on-budget and ahead of the targeted service commencement date



*"Sodexo is truly a world-class organization and fulfills one of the most fundamental roles on site. In a construction project the size of Wuskwatim there are essential services that need to be performed competently and thoroughly or the project as a whole will suffer. Sodexo has done an excellent job managing the day-to-day maintenance and operations at the camp – a joint venture with our partners, the NCN. These operations include meal preparation, facility maintenance and site accommodation."*

John Markowsky, Head of the Wuskwatim Construction Project

## SODEXO ON-SITE SERVICES

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| <ul style="list-style-type: none"> <li>▪ <b>Food Services</b></li> <li>▪ <b>Housekeeping</b></li> <li>▪ <b>Fire-Fighting</b></li> <li>▪ <b>Security</b></li> <li>▪ <b>Janitorial</b></li> <li>▪ <b>Water Treatment</b></li> <li>▪ <b>Camp-Office Management</b></li> </ul> | <ul style="list-style-type: none"> <li>▪ <b>Help Desk</b></li> <li>▪ <b>Laundry</b></li> <li>▪ <b>Licensed Lounge</b></li> <li>▪ <b>Road Maintenance</b></li> <li>▪ <b>Convenience Store</b></li> <li>▪ <b>Waste &amp; Water Collection</b></li> </ul> | <ul style="list-style-type: none"> <li>▪ <b>Preventive Maintenance</b></li> <li>▪ <b>Vehicle-Fleet Maintenance</b></li> <li>▪ <b>Electrical, Plumbing &amp; Carpentry Work</b></li> <li>▪ <b>Entertainment Center Management</b></li> </ul> |
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## CONTACT

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